



Product: Virtual Cabinet

Build: 5.5 & 5.6

Release Items: 36

Fixes: 26

Enhancements: 10

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This version of Virtual Cabinet uses **Microsoft Framework .Net 4.8**. **This must be installed prior to the upgrade** in order for Virtual Cabinet to work. For more information on preparing for this upgrade please see our website: <https://virtualcabinet.zendesk.com/hc/en-us/articles/4405088951697-Preparing-for-Virtual-Cabinet-5-1>

Best endeavours have been made to ensure this release is free of bugs and other defects. Testing and Quality Assurance processes have deemed the release as fit for purpose. However, not all environments and scenarios can be simulated. Any bugs or defects identified with this build should be reported via the [Support Website](#).

Area	Type	Id	Build	Details
Search	New	VC-2145	5.5	"Not Equals To" Search You can now search for documents where an index doesn't equal a particular value. For example, find all the documents for a client that aren't Correspondence.
	New	VC-63	5.6	Outstanding tasks icon against documents Documents in search now have a tasks icon against them to indicate they have any outstanding tasks that you have permission to access.
	Fix	VC-11133	5.5	Improved reliability of content searching The reliability of content searching has now been improved, particularly when searching on common words.
	Fix	VC-2010	5.5	Searching on 1 character words When using the keyword search, and including 1 character words, incorrect search results were being returned. The single character is now ignored.
	Fix	VC-11468	5.6.1.47	Search freezing On version 5.6.1.46 the search screen could freeze in certain circumstances if you had intelligent indexing setup to relate two fields to each other.
Email	New	VC-11009	5.6	Create task whilst sending an email Create a new task whilst you are sending an email and adding it to VC. Task will be created when the email is sent.

System	New	VC-10856	5.5	Multi factor authentication (2FA) Virtual Cabinet now supports 2FA for user authentication to give you the most secure system experience. We support the most secure method of 2FA: the authenticator app. Administrators can enable 2FA for their users from the Admin tab. It is not enabled by default on upgrade. Once enabled, a user will be requested to set up 2FA the next time they log in to VC. They will need to use their authenticator app to generate a time sensitive 6 digit code. VC supports all the main authenticator apps, so use whatever suits your company: e.g. LastPass, Microsoft Authenticator, Google Authenticator. If a user loses their authenticator device an admin can reset their 2FA setting and allow them to re-authenticate with a new device. Also supported by the VC Go mobile apps.
	New	VC-10001	5.5	Support for Azure SQL The Virtual Cabinet database can now be hosted on Microsoft's Azure SQL, a cloud managed database service. The services can connect to the Business Layer. Intelligent Indexing can be connected to a database hosted in Azure SQL. In order to ensure a secure connection, the communication will be authenticated by a Microsoft 365 account that needs to be given access to the database. You should consider creating a Virtual Cabinet account to manage these permissions. Please note we do not support Azure Storage for the file store.
	New	VC-11161	5.5	Manage security for multiple users More easily manager security options for large numbers of users, including 2FA enforcement, via a new option in the Admin tab called "User Security".
	New	VC-10004	5.5	Indexing Service config from the VC Admin tab The Indexing Service can now be configured from within the Virtual Cabinet Admin tab, rather than needing to use the config tool on the server. Centralising the config and making it easier for administrators to manage.

	New	VC-10003	5.5	Thumbnail Generator config from the VC Admin tab The Thumbnail Generator Service can now be configured from within the Virtual Cabinet Admin tab, rather than needing to use the config tool on the server. Centralising the config and making it easier for administrators to manage.
	Fix	VC-10551	5.5	Improved support for extremely large lists The limit for large lists has been increased by default. In the config files maxReceivedMessageSize has been set to 64000000.
	Fix	VC-10668	5.5	Upgrade Thumbnail/Indexing service If the Thumbnail Generator or Indexing Services are installed on a separate server to the Business Layer, they can now be upgraded more easily with the upgrade tool.
	Fix	VC-10895	5.5	LastUserAction deadlocks On large systems deadlocks could occur when services were adding lots of documents at the same time (e.g. Directory Monitor).
	Fix	VC-10957	5.5	Retention - processing large numbers of documents The retention service could fail to process documents if there are lots of documents that match the search criteria. It now processes documents in batches of 1000.
	Fix	VC-11434	5.5.2.15	Indexing Service queued documents The number of queued documents for processing by the Indexing Service is now displayed in the Admin tab in the service configuration.
	Fix	VC-11516	5.6.1.132	TIF IFilter for Office documents content searching There is now an option in the Indexing Service to specify which file extensions are processed by Windows TIFF IFilter. This is a superior method for content extraction if it is installed on the server, especially for large Excel files.
General	New	VC-11049	5.5	Product notifications Relevant notifications about the product will now appear in the Home tab, helping you get the most out of your system and keep up to date with upgrades.
	New	VC-11492	5.6.1.113	Copy Link to multiple documents You can now select multiple documents and copy links to all of them in one go. Paste these links in to another program, such as IPS or MS Word, without needing to go through each individual document.
	Fix	VC-11081	5.5	No preview after editing a document

Fix	VC-7846	5.5	Toast notification shortcut number When VC first opens the user sees a toast notification with the number of Intradocuments and shortcuts they have. The number of shortcuts was incorrect in some scenarios.
Fix	VC-10438	5.5	Perform action on all documents in a task If you had a lot of documents in a task, selected them all and tried to perform an action (e.g. publish to the portal, extract, email) it wouldn't include all the documents that you selected.
Fix	VC-10690	5.5	Document creation – text box in Word Document creation was failing to create a document if the Word template had a text box that we needed to merge data in to.
Fix	VC-10888	5.5	Performance opening Document Creation Improved performance when creating multiple documents one after the other. On certain systems it was taking progressively longer to create each document.
Fix	VC-11099	5.5	Performance improvements Intradocuments query The query on the database to return Intradocuments has been improved so that it uses fewer resources. This will be noted on larger systems where this query could affect the overall performance of the VC system.
Fix	VC-11518	5.6.1.135	Option to revert to previous Intradocuments query We have found that some Virtual Cabinet databases run quicker on the previous version of the Intradocuments query, and some run quicker on the new version. Have added a Global Setting to switch between them. Reverted to previous query by default for all sites.
Fix	VC-11315	5.5	Crash when using Viewer After a recent Windows update (to Hardware Acceleration) VC will crash on some computers after using the VC Viewer multiple times.
Fix	VC-11357	5.5.2.6	Send to My Intradocuments Could not send to your Intradocuments from the Office Addin whilst using Windows Authentication. Only an issue in early adopter 5.5 build.
Fix	VC-11358	5.5.2.6	Capture Service with Exchange Online The Capture Service was not connecting to Exchange Online for automatic email capture. Only an issue in early adopter 5.5 build.

	Fix	VC-11458	5.6	Error opening Shortcuts In some scenarios you could get an error navigating to the shortcuts list in your Intry.
Reports	Fix	VC-10501	5.5	Outstanding Tasks report filter cleared When opening and closing a task from the Outstanding Tasks report it was refreshing the view and removing any filters you had typed in. The filters now remain.
Portal	Fix	VC-11296	5.5	Publishing to the same contact quickly could fail Publishing documents to the same contact in quick succession could have caused some of those documents to fail publishing.
	Fix	VC-3295	5.6	All packs displayed after publishing/retracting After closing the Portal Publishing window VC could load all packs, rather than the packs related to the documents you're currently viewing. This could cause performance issues if you have a lot of packs.
	Fix	VC-11442	5.6	Administering a large number of publishers The publisher administration window could fail to load if you have a large number of publishers.
	Fix	VC-11467	5.6.1.47	Error opening portal publishing from reports Opening the Portal Publishing details for a document from within the Portal reports was displaying an error. Only an issue in versions of 5.5 and 5.6.
Tasks	Fix	VC-11461	5.6	Tasks temporarily locked Tasks were being incorrectly locked by other users when they performed searches or opened the Outstanding Tasks report. Only a problem in 5.5 EA build.